# FLOODING ADVICE FOR HOUSEHOLDS IN WIGAN BOROUGH



#### FLOOD WARNING

You have received this leaflet because your house or property is in an area where a flood alert or warning has been issued.

This means flooding is either possible or is expected and immediate action may be required. If it is safe to do so, please:

- move family and pets to safety
- move important items upstairs or to a safe place in your property, starting with cherished items and valuables, then furniture and furnishings
- turn off gas, electricity and water supplies if it's safe to do so; never touch an electrical switch if you're standing in water
- if you have property protection products such as flood barriers, or air brick covers, use them now
- move vehicles to higher ground if it's safe to do so

#### **Evacuation**

You will be informed by officers if you need to evacuate your home.

In the meantime, please prepare a carry bag for if you need to leave at short notice.

Remember key documents such as your passport, driving licence, medication, emergency contact details, cash, a change of clothes if possible and any special items for babies, children, elderly and disabled residents.

Local rest centres have been set up. If you need to access one call us on **01942 489018** to find your closest location.

Try to avoid walking through flood water as it may be deeper than you think and could be hiding additional hazards.

We strongly advise that you vacate your home if required to, but, if you choose to stay in your home or go to relatives/friends please ring the council's incident line **01942 489018** to let us know, otherwise staff may be sent in to check on you, which could put them at risk.

## Keep up to date

You can follow Wigan Council's social media channels for the latest information. Local radio stations such as BBC Radio Manchester will also provide regular updates.

Twitter: @WiganCouncil

Facebook: **@WiganCouncilOnline** www.wigan.gov.uk/flooding

https://flood-warning-information.service.gov.uk/warnings

### Lockdown

If you have been asked to evacuate your home because of flooding, you will not be in breach of lockdown rules. Please do all you can to reduce the spread of the virus though by sticking to social-distancing guidelines where possible.



