

# AWARM Plus



# AWARM Plus

AWARM Plus can help you stay healthy, safe and warm at home.

If you have a low income, high energy costs and a long-term health condition, Wigan Borough Care & Repair can visit you to carry out a free Healthy Home Check and, with your permission, help you access the following services **(subject to eligibility)**.

## **Advice**

We can arrange for free benefit entitlement, consumer rights, debt and housing advice.

## **Boiler Repair**

We can signpost you to the Good Trader Scheme to obtain competitive quotes for boiler repairs.

## **Boiler Replacement**

We may be able to arrange the replacement of a gas boiler that is more than 10 years old.

## **Carbon Monoxide Alarm**

We can provide a free carbon monoxide alarm to people with gas or solid fuel appliances in their home.

## **Central Heating System**

We may be able to arrange the installation of a gas central heating system.

## **Draught Proofing**

We can arrange the installation of free draught proofing.

## **Energy Tariff Check and Energy Supplier Switching**

We can arrange to carry out a free energy tariff check to ensure that you are getting the best deal and assist with switching energy suppliers.

## **Handyperson Service**

We can arrange for a handyperson to carry out small repairs or DIY jobs around your home. Prices are competitive and are available upon request.

## **Health Improvement Services**

We can connect you to a range of services and community groups aimed at improving your health and wellbeing.

## **Heaters**

We can arrange the provision of two free electric oil filled radiators to people with faulty or inadequate heating.

## **Home Adaptations**

We can make a referral for major or minor home adaptations.

## **Home Repairs and Improvements**

We can signpost you to the Good Trader Scheme to obtain competitive quotes for home repairs and improvements.

## **Keep Warm Pack**

We can provide a free Keep Warm Pack containing a card thermometer, fleece blanket, hot water bottle, thermo mug, thermal gloves, hat and socks.

## **Loft and Wall Insulation**

We may be able to arrange the installation of free loft and wall insulation.

## **Priority Services Register**

We can arrange for your details to be entered on your energy supplier's Priority Services Register.

## **Smoke Alarms**

We can arrange the installation of free smoke alarms.

## **Warm Homes Discount and Winter Fuel Payment**

We can arrange for a claim to be made for Warm Homes Discount and Winter Fuel Payment.

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**Contact:**



**Phone: 01942 239360**

**[www.careandrepair-wigan.org.uk](http://www.careandrepair-wigan.org.uk)**

## AWARM Plus Referral

Name:	
Address:	
Postcode:	
Phone:	
E-mail:	
Date of Birth:	

Please tick as appropriate:

- Owner Occupier     Council Tenant     Housing Association Tenant  
 Private Tenant     Sheltered Housing Tenant

### AWARM Plus Eligibility

- Low income (e.g. in receipt of income-related benefits or a monthly income of less than £800 after paying mortgage or rent); **and**
- High energy costs (e.g. inadequate insulation or inefficient heating or energy bills of more than £1,400 per year if the property was heated adequately); **and**
- A disability or long-term health condition that results in Asthma, Chronic Obstructive Pulmonary Disease (COPD), Coronary Heart Disease, Depression, Falls, Hypertension, Stroke or Transient Ischaemic Attack (TIA).

Referrer:	
Organisation and Department of Referrer:	
Phone:	
E-mail:	
Reason for referral:	

## Stay Warm and Well this Winter

- Keeping warm isn't just a matter of comfort but is important for your health and wellbeing
- Heat your home to at least 18°C
- Keep your bedroom door closed in winter
- Keep moving when indoors
- If you're eligible, make sure you get your flu jab
- You may be able to claim financial and practical help with heating your home. Grants available include the winter fuel payment and the cold weather payment
- Visit your local pharmacist as soon as you start to feel unwell
- If you want further advice please contact AWARM Plus

AWARM Plus  
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Pier House  
Wallgate  
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WN3 4AL

Please tear-off and place in a C5 window envelope for posting