REQUEST	16881	RESPONSE
1. Can the council confirm which electronic IT housing management solution(s) is used to process homelessness applications, rent accounts and manage council owned housing stock?		Northgate Locata
2. When a household has a homelessness need, what IT systems are used to source property availability from private property agents or landlords? Many LA's are using Microsoft Word, Excel, Outlook, PDF, Docusign and traditional telephone ring-rounds to place people is this the case?		Not a specific IT system – more utilise various websites and contacts with landlords/agents that work with the Council to source property.