Under the Freedom of Information Act, I am requesting detailed information regarding your organisations Access Control System and maintenance contract(s).

Please provide the following details:

1. Current System(s): What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

Sateon Advance

2. Access-Controlled Doors: How many doors across all of your sites have access control systems installed? How many per each site?

210

3. Access Control Types: Please provide a detailed breakdown of the different types of access control hardware in place (e.g., magnetic lock doors, paxton p50 door readers, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).

Mag lock

4. System Age:

   a. When was your current access control system installed?

   4 YEARS

   b. Which company installed it?

   Spectra

5. System Integration: Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management, CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?

Building Management system, print Solution integrated into the ID Cards

6. Supplier Information:

   a. What are the names of the suppliers of your existing access control system?

   Spectra

   b. Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?

   Spectra

   c. If not, where do you purchase these from?

   N/A

7. Manufacturer and Models: What manufacturer and model of hardware, cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of equipment; card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the ongoing cost for fobs/cards (including VAT) each month/year.

    Sateon HID H10304

8. Management Software: What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)

    Advance 4B

9. Consumable Usage: Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.

    Year 2023-2024   (2300)

10. User Information: How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.

    7424

11. Management and Contact Information: Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.

    Income and project manager

    e-mail cwsenquiries@wigan.gov.uk

12. Support/Maintenance Contracts: Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?

    December 2024

13. Future Plans/Planned Changes: What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?

    Janus C4 (software upgrade)