



Request

1. How many of your authority's customers are in receipt of a direct payment for Care Act services, please?
2. What was the combined value of all Care Act budgets (Adult & Children) delivered through direct payments made in 2023 and 2022, please?
3. What is the median amount of a gross direct payment made on behalf of your organisation?
4. How frequently are direct payments made (i.e., weekly, fortnightly, 28 days or calendar month). Please provide a breakdown, thank you.
5. How many of your direct payment clients receive their payment into a prepaid card or managed account? Please provide a breakdown of the numbers, thank you.

Adult

1,098 Clients in receipt of a Direct Payment (Week 09/09/2024 to 15/09/2024)

2022/23 (£19,704,596) and 2023/24 (£21,232,862). This is based on the value of Gross payments applicable to the Financial year, rather than when the payments were transacted.

£213.86

Direct Payments are paid weekly

Prepaid cards are not used with Direct Payment clients

Children

413 current cases as at end August 2024.

2024/25 budget allocation for Direct Payment is £2,130,078
2023/2024 was £1,759,078
2022/2023 was £1,583,722

Median amount of gross direct payment amounts to £74.05 per week

Direct payments are processed on a weekly basis.

No prepayment card, but there are approx. 303 cases which have a managed account.

6. What is the applicable contract length with these providers and when do these arrangements come up for renewal?

There is no contract with a 'Managed Account' Provider. Clients choose whether to have payments made to a 'Managed Account' or 'Personal Bank Account'. If the Client chooses a 'Managed Account', then they are sign-posted to a 'Managed Account' Provider

7. Does your authority use prepaid cards to disburse funds to other people (i.e., asylum seekers, refugees, homeless). If so, please can you provide a breakdown of the median amount, recipient category, frequency of funds disbursed and the total value of funds made in 2023 and 2022, please?

399 cards used by Appointee Clients None

Average frequency of funds given is weekly and median amount is £120

2022 Total Funds: £259,823.40

2023 Total Funds: £275,604.30