



REQUEST	16945	RESPONSE
	<ol style="list-style-type: none"><li data-bbox="147 443 854 548">1. Do you use a 3rd party provider for your Case Management System and if so who is your provider?</li><li data-bbox="147 583 824 653">2. How many blue badge applications do you process each year?</li><li data-bbox="147 762 886 867">3. How many blue badge applications are currently outstanding and what is your current SLA?</li><li data-bbox="147 1083 894 1188">4. Do you use a 3rd party to support you in the delivery of your blue badge services, if so who is your provider?</li></ol>	<ol style="list-style-type: none"><li data-bbox="935 443 1024 474">1. No</li><li data-bbox="935 583 1528 726">2. Number of applications processed in financial year 2022/23 was 9,757 Number of applications processed in financial year 2023/24 was 9,846</li><li data-bbox="935 762 1471 898">3. As at 06/09/24, we had 27 new applications and 146 applications awaiting further evidence to be submitted.  We have an internal target to process/review applications on the same day (within 24-hour period)</li><li data-bbox="935 1083 1544 1150">4. Yes, APS Group Limited, Valtech (print Blue Badges)</li></ol>