Request	**Response**
1. How many miles/km of public rights of way do you cover?	500km
2. What is your annual budget for public rights of way maintenance?	£93,670
3. Please provide a breakdown of issues reported e.g. Way finding, Obstructions, Path Condition, Safety, Stiles/Fences, Other	Vegetation is the main complaint, followed by barriers in disrepair, surface condition, signage then obstructions.
4. What percentage of reported issues are remedied within 6 weeks of receiving the report?	60%
5. What percentage of reported issues go unresolved/unattended in a 12month period?	5%
6. What is the average cost per resolution of reported issue? If no average available, please provide low/high range.	£70 - £3,000 dependent on whether vegetation clearance / surfacing.
7. Where you have a vegetation clearance programme in place, what is the criteria for selection of footpaths to be cleared in any given year?	Two annual maintenance programmes, single / double. PROW are selected through data records and Officer knowledge/experience. Also, a hierarchy of routes contributes.
8. What software/tooling are you using to track these requests – please specify?	Countryside Access Management System and PROW files.