

I am writing to inquire about the adult health and social care services within the borough under the Freedom and Information Act. I would appreciate detailed information on the following:

## Adult Health and Social Care Services:

- 1. Could you please provide a comprehensive list of the adult health and social care services required within the borough?
- 2. How many clients do you provide care to?
- 3. Are there any specific areas or types of services where there is a significant demand or a shortfall?
- 4. Do you work with newly registered agencies, or do you work with agencies that are Care quality Commission (CQC) inspected only?
- 5. What is the rate of pay the council offers to providers?
- 1. You can see the services delivered by Wigan Council in our Market Position Statement

Market Position Statement (wigan.gov.uk)

- 2. 4752
- 3. You can see demand information in Wigan's Market Position Statement

Market Position Statement (wigan.gov.uk)

- 4. For services which deliver regulated activity, Wigan Council use agencies which are registered with the Care Quality Commission
- 5. Banded fee rates are offered to providers in the Borough at a level to support the payment of the Real Living Wage to staff.

## Contracting Systems:

- 1. Does the council utilize a block contract system, a dynamic purchasing system (DPS), or a combination of both for procuring health and social care services?
- 2. If a block contract system is used, could you please elaborate on the scope and duration of these contracts?
- 3. If a dynamic purchasing system is used, could you provide details on how service providers can participate, the criteria for selection, and the process for awarding contracts?
- 1. Typically Health and Social Care Services are procured on a block contract basis through an open tender process or a call off from an established framework.
- 2. Please see the attached link for details on the contracts awarded for Health and Social Care Services.

https://www.wigan.gov.uk/Docs/PDF/Business/Council-Procurement/Contracts-register.xlsx

3. We do not use a dynamic purchasing system to procure Health and Social Care Services