

I am writing in relation to a request under the Freedom of Information Act. Specifically, I would like to ask the following:

1. In the financial years 21/22, 22/23 and 23/24, how many complaints about mould or damp did your council receive in relation to properties in your social housing stock?

In order for us to collate this data, we have run a report of any complaints which have been logged, however we cannot run a report under a specific code for 'damp and mould.' Therefore we have searched in the body of the complaint for any mention of the words 'damp' and 'mould.' We have also searched for the word 'mold' due to this being commonly misspelt and logged the results below.

April 2021 – March 2022 – 174 complaints
April 2022 – March 2023 – 235 complaints
April 2023 – March 2024 – 386 complaints

2. In the same financial years, how much was spent by the council on remedial work on social housing which contained damp or mould?

April 2021 – March 2022 – £53,575.67
April 2022 – March 2023 – £495,850.20
April 2023 – March 2024 – £1,162,869.35

3. How many properties are in your council's social housing stock?

21,364