

I would like to request the following under the Freedom of Information Act:

1. In the calendar years 2021, 2022 and 2023, how many complaints did the council receive relating to environmental health? Please provide the amount for each individual calendar year, rather than a total for all three together.

2021 – Food (F)/Food Standards (FS)/Health and Safety (H&S) related 56
Environmental Protection related 15
2022 – F/FS/H&S related 34
Environmental Protection related 12
2023 – F/FS/H&S related 75
Environmental Protection related 13

2. As of June 2024, how many environmental health complaints were overdue?

Up to 2020 – F/FS/H&S related 31 showing as no response
2020 – F/FS/H&S related 10 showing as no response
2021 – F/FS/H&S related 6 showing as no response
2022 - F/FS/H&S related 30 showing as no response
2023 - F/FS/H&S related 9 showing as no response
Interrogation of complaints showing as overdue show that the work was completed but start and end dates not populated on the system so the answer is 0.

Environmental Protection – 0 complaints