

Request

1. For the years 2019-2020, 2021-22, 2022-23 and 2023-24, please provide the number of individual cases of uncollected tax (full or partial amounts) Council Tax and the total amount in sterling of uncollected Council Tax in each of those years.
2. A breakdown into postcode area (or former borough boundary area if easier) of all uncollected (full or partial amounts) Council Tax cases in each of the years 2019-2020, 2021-22, 2022-23 and 2023-24.
3. For each of the years set out above, the number of individual Council Tax debtor cases which were successfully concluded and taxes concluded and taxes collected (either in the financial of the same year or subsequently).
4. For each of the years set about above, the number of individual Council Tax debtor cases which have remained pending/ongoing without successful conclusion.
5. For each of the years above, the number of individual Council Tax debtor cases which have been written off by the authority and taxes not collected.

Response

1. We are unable to report on individual accounts historically. We can provide the net balances outstanding for each year as at 01.07.2024 as per the attached.*
2. This information is not currently recorded and we are unable to report retrospectively.
3. This information is not currently recorded but we have provided the attached data* in relation to collection rates.
4. This information is not currently recorded and we are unable to report retrospectively
5. This information is not currently recorded but we have provided the attached data*, which relates to system transactions not individuals, therefore where multiple updates have been applied on a single account across a number of years, the numbers will contain duplicates.

*

Year	Net Liability outstanding as at 01.07.24	Net Receipts as at 01.07.24	Net uncollected Council Tax at 01.07.24	Collection rate %
2019	£143,640,024.05	£140,660,389.24	£2,979,634.81	97.93%
2020	£146,328,086.31	£143,541,424.86	£2,786,661.45	98.10%
2021	£158,313,858.32	£154,007,667.47	£4,306,190.85	97.28%
2022	£167,033,888.85	£161,751,694.79	£5,282,194.06	96.84%
2023	£177,579,911.56	£169,885,352.70	£7,694,558.86	95.67%

Write off's		
Year	Total transactions	Transaction amount
2019-20	11183	2895795.75
2020-21	831	19552.14
2021-22	934	72517.1
2022-23	17953	5012396.17
2023-24	2860	475384.72