

Request	Response
1 For disabled tenants living in your retained Council Housing stock who need home adaptations, do you operate a grant process equivalent to the Disabled Facilities Grant (DFG) in other tenures?	No
1B If 'No', how do tenants request / apply for home adaptations?	Adaptations may be recommended following an assessment of need completed by an OT or trusted assessor.
2 Is the team that manage the requests part of the local authority, and what is the name of the team?	Yes Early Intervention - Adaptations Team
3 If you have a published policy on adaptation in your retained council stock, please provide the website link	Not yet published as we are in the process of reviewing
4 Where a disabled tenant living in your retained Council Housing stock requests adaptations costing more than £1,000, is their request means tested?	No
4A If 'Yes', what was the total value of your tenants' assessed financial contributions (following a means test) for all completed adaptations in 2023/24?	N/A
5 Are these adaptations generally funded from your Housing Revenue Account (HRA)?	Yes
5A If 'Yes', how much did your local authority spend on these home adaptations from your HRA in 2023/24.	£2,238,439.54
5B And what was the average cost of adaptations per home that you adapted in 2023/24?	£7061.32
6 What percentage of requests / applications for these adaptations costing more than £1,000, were assessed/referred by an Occupational Therapist (OT) in 2023/24?	100%
7 Do you keep a register of the adapted / accessible homes in your retained Council housing stock?	Yes
8 In 2023/24 how many home adaptations costing more than £1,000 did you provide for Council Housing tenants in total.	317

9	In 2023/24 how many home adaptations costing more than £1,000 did you provide for Council Housing tenants where the disabled person was:	
	Aged 18 or under	33
	Aged 18 to 65	158
	Aged 66 and over	126
10	In 2023/24 how many home adaptations did you provide for Council Housing tenants, where the total cost was:	
	Between £1,000 and £5,000	154
	Between £5,001 and £15,000	147
	Between £15,001 and £29,999	3
	£30,000 or more	11
10	For 2016/17 how many requests / referrals for home adaptations for Council Housing tenants were refused?	The OT assesses and recommends an adaptation to meet identified need. We assess people referred to the Early Intervention Service and meet their assessed need via the most appropriate adaptation/equipment.
10A	What is your policy on refusing adaptations for disabled tenants within your retained housing stock?	As above. Recommendations are made to Housing following assessment of need by the OT
11	For home adaptations costing more than £1,000 in your retained housing stock which were completed during 2023/24, please provide the following average (mean) timescales for the following. All in working days.	
	Time from receiving a referral from social services (OT) until the date of the grant application / request for approval	43 working days As per Wigan's internal processes - Approval is only requested when any feasibility visits have been undertaken and quotes received or tenders for complex major adaptations (as applicable)
	Time from the grant application / request from approval until that date when the grant / works were approved	3 working days
	Time from approval until the adaptation works were completed	48 working days This is an average across simple majors i.e. stairlift and ramps and complex majors i.e. extensions