

REQUEST	16574	RESPONSE
	<p>In the last financial year 2023/24 how many incidents did your authority record where refuse collectors were physically assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of the incident.</p>	<p>There were two incidents of this nature recorded.</p> <p>4th August 2023 – This resulted in a RIDDOR over 7 day reportable injury – Employee was involved in an incident regarding a man (member of public) who appeared to be high on drugs exiting a property. Employee asked the man to close his car door so the bin wagon could get past, employee questioned the man by saying that he shouldn't be behind the wheel of a vehicle in the state, this is when the member of public became violent. The employee had to restrain the man and experienced left thumb pain after the restraining.</p> <p>6th September 2023 - Employee was reversing the bin wagon when a member of public started hurling abuse. When the employee got out of the vehicle to put bins on the back, the member of public approached the employee and came chest to chest with the employee, another operative intervened before the situation got worse.</p>