

REQUEST	16590	RESPONSE
	<p>This request regards homecare providers who want contracts/tenders with the council (by "homecare" I mean care in the service user's own home - not care homes)</p> <p>Some councils mandate certain systems (such as CM2000).</p> <ul style="list-style-type: none"> <li>• Is this something that you mandate for homecare providers?</li> <li>• If so, what function do you require that system to be used for? (eg rostering, financing, invoicing, call monitoring, medication etc) Or may a provider use any system they want?</li> </ul>	<p>We do not stipulate certain systems that Home Care uses but provide the guide below in the Service Specification:</p> <p>Systems</p> <ul style="list-style-type: none"> <li>• Staff are provided with appropriate equipment to be able to log in and out of resident's homes and have the up to date information they need to carry out their duties in the home</li> <li>• Provider will have electronic systems which will include medication and be able to share quantitative and quality information on a regular basis.</li> </ul> <p>Providers will also review how technology can support the delivery of services as a whole as well as individual needs. Consideration should be made in the following 4 key areas:</p> <div style="text-align: center;"> <p>Monitoring and well-being</p> <p>Carer workers and records</p> <p>Analytics and insights</p> <p>Independence</p> </div>