



**REQUEST** | 17244

1. Can you please provide me with the number of missed bin collections reported to your authority in 2023 and also the number so far in 2024.
2. The number of complaints your authority has received regarding bin collections 2023 and also the number so far in 2024.
3. Could you also provide, if possible, the number of domestic recycling bins used within your local authority.

**RESPONSE**

1.

April 23 - November 24	
Missed Collection - Brown	3349
Missed Collection - Domestic	7603
Missed Collection - Green	6180
Missed Collection - Paper	2845
<b>Grand Total</b>	<b>19977</b>

2.

Missed bin complaints	72
Assisted Collection Complaints related to missed collections	21
Waste Collection Issue' Complaints related to missed collections	26
<b>Total</b>	<b>119</b>

3. We supply 4 bins to our residents:

- Domestic waste bins
- Dry recycling (plastic, glass bottles)
- Paper/cardboard
- Garden/food waste