



REQUEST	17246	RESPONSE
	<p>I would like to obtain details on the local authority's policies and practices concerning road defects. Specifically, I am requesting information on the following:</p> <ol style="list-style-type: none"><li>1. <u>Definition and classification of Road Defects</u><ol style="list-style-type: none"><li>a. A definition, a copy of your current policy or a summary of your current policy on what constitutes an actionable defect on the highway that requires inspection, intervention or repair.</li><li>b. A definition, a copy of your current policy or a summary of your current policy setting out the classifications of defects on the highway that requires inspection, intervention or repair</li></ol></li><li>2. <u>Timeframes for Addressing Road Defects</u><ol style="list-style-type: none"><li>a. The timeframes set by your authority to:<ol style="list-style-type: none"><li>i. respond and to</li><li>ii. repair for each classification of defect on the highway set out in reply to 1 (b) above</li></ol></li><li>b. Your success/compliance rate with regard to timing of repairs in line with your own policy for each classification of defect on the highway</li></ol></li><li>3. <u>Reporting defects</u><ol style="list-style-type: none"><li>a. Please confirm all means by which you accept reports of Highways defects eg by phone, email, online portal, third party apps etc</li><li>b. From which third party apps do you accept reports of Highways defects eg Fill That Hole, Fix My Street, Stantheapp, Love Clean Streets etc</li></ol></li><li>4. <u>Number of Road Defect Requests Received</u><p>Please provide the total number of defect reports received by the local authority between:</p><ol style="list-style-type: none"><li>a. 1 January 2022 – 31 December 2022 inclusive</li><li>b. 1 January 2023 – 31 December 2023 inclusive</li><li>c. 1 January 2024 – 31 October 2024</li></ol></li></ol>	<ol style="list-style-type: none"><li>1.<ol style="list-style-type: none"><li>a. Please see link to current Highway Safety Inspection Policy <a href="#">Highway maintenance</a></li><li>b. Please see link to current Highway Safety Inspection Policy: <a href="#">Highway maintenance</a></li></ol></li><li>2.<ol style="list-style-type: none"><li>a. Please see link to current Highway Safety Inspection Policy: <a href="#">Highway maintenance</a></li><li>b. Current year completion rate in target 91.87%</li></ol></li><li>3.<ol style="list-style-type: none"><li>a. <a href="#">MyAccount</a></li><li>b. <a href="#">MyAccount</a></li></ol></li><li>4.<ol style="list-style-type: none"><li>a. 1255</li><li>b. 2657</li><li>c. 3524</li></ol></li></ol>