



## Request

For your last 2 financial years, I would like to request the total amount (as a single cost figure, e.g. £100,000) of clawbacks and refunds your council has requested from care providers, specifically those providing care for the elderly including; residential homes, nursing homes and domiciliary care providers.

Clawback amounts frequently appear on remittance advice to care providers, they instruct providers to use credit the council has with the provider as payment towards other outstanding invoices. I am hoping to use this information to understand the amount overpaid to care providers (and later reclaimed) before trying to identify the reasons behind overpayments.

## Response

For Payments made to Providers in 2022/23, the value is £80,627.69

For Payments made to Providers in 2023/24, the value is £34,593.95