



We have been providing specialist information for 30 years in the UK social housing sector and conducts bespoke research into the businesses, services and systems that support Local Authorities and Housing Associations. As part of this work, the company engages with registered providers to consolidate and confirm important operational information. Please can you provide the following information:

1. Please could you confirm who has responsible for council housing maintenance and who manages your direct labour organisation for housing maintenance? Please could you provide their contact details?

**Housing maintenance**

Jo Grundy – Service Manager – Repairs and Maintenance – Housing Services  
[j.grundy@wigan.gov.uk](mailto:j.grundy@wigan.gov.uk)

Direct labour for housing maintenance

Tracey Smith – Service Lead – Property Maintenance  
[tracey.smith@wigan.gov.uk](mailto:tracey.smith@wigan.gov.uk)
2. The name and contact information for the person who manages your internal stores in relation to housing maintenance?

Tracey Smith – Service Lead – Property Maintenance  
[tracey.smith@wigan.gov.uk](mailto:tracey.smith@wigan.gov.uk)
3. Whether you currently have managed stores contracts with external merchants and the contact details for said branches?

Travis Perkins – Leigh/Wigan
4. Who is responsible for retrofitting council houses with regards to energy efficiency?

Brian Hampson  
Team Leader - Asset Management and Planned Programmes
5. The person responsible for electrical and gas servicing of council homes?

Dave Evans  
Building Services Statutory Compliance Manager · Place