



Request

1. How many complaints were made about landlords from April 2019 to April 2024?
Please break the results down by year (2019/20, 2020/21 etc.)
2. How many prosecutions were pursued against landlords from April 2019 to April 2024? Please again break this down by year.
 - a. What was the reason for each prosecution (e.g. failure to obtain the correct licence, failing to comply with improvement notices, etc.)
 - b. What was the outcome of each prosecution?

Response

1. Complaints from private tenants in relation to landlord harassment and/or unlawful eviction:
 - 2023/24 – 38
 - 2022/23 – 53
 - 2021/22 – 28

No earlier records are available.

Complaints from private tenants in relation to housing standards/ disrepair:

- 2023/24 – 154
- 2022/23 – 140
- 2021/22 – 120
- 2020/21 – 168

No earlier records are available.

- 2a. 2019/20 – 0
2020/21 – 0
2021/22 – 0
2022/23 – 1 (Criminal prosecution)
2023/24 – 2 (Breach of section 235 (Housing Act 2004) & Landlord harassment)
- 2b. 2022/23 – Breach of Ongoing judicial Case.
2023/24 (1 & 2) - Ongoing judicial Cases.