I am interested in understanding more about the data archiving solutions used for Housing Management Data that your authority may use. Please can you provide the following information:

1.	Have you created a data archive for some or all of your housing management data –(properties, tenancies, tenants, rent transactions, court actions, repairs, servicing data, asset data) No / Yes (some) / Yes (all)	This is Managed by the cloud hosted North Housing system All
2. 3.	Was this a bespoke solution or an "off-the-shelf" solution If off the shelf, what is the product and vendor	Vendor solution
4.	How much did the solution cost to implement	The Council confirm that it holds this information, but is withholding it from disclosure under the Freedom of Information Act 2000 (the Act). Section 43(2) of the Act exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any legal person (an individual, a company, the public authority itself or any other legal entity). Given there are continuing contract migrations running currently for IT services by the council, the detail and level of metrics requested cannot be disclosed at this stage as this would be likely to harm the Council's commercial interests. We therefore believe that the exemption within Section 43 (2) of the FOI Act is engaged. This exemption is subject to a public interest test. Whilst the council recognises the inherent public interest in transparency and accountability in its expenditure (and indeed, overall contract values appear on the Council's contracts register), it believes the public interest in getting best value from its procurement process and keeping the burden on local taxpayers to a minimum outweighs the principles of transparency at this stage of the process in relation to the provision of operating metrics..

5.	What is the annual license fee for the solution	This information is on the Council's contracts register – link below Open Data - Spending & Finance
6.	How long did it take to implement the solution	The Northgate solution has been in place for 8+ years
7.	Please describe the technology used and the architecture of the solution.	The Housing solution is cloud based