I would like to request detailed information on parking within your local authority for the period from April 2023 to March 2024. Please provide responses to the following questions:

1. **On-Street Parking** Transactions and Revenue Total Number of On-Street Parking Transactions:

   a. Please provide a breakdown of the total number of transactions and ticket sales for on-street parking, including both Pay by Phone and Pay & Display (P&D) Machine transactions

   Pay by Phone
   Transactions - 77199
   Income - £117671.30
   Flowbird
   Transactions - 155192
   Income - £253076.90

   b. On-Street Pay by phone Transactions: Please specify the number of on-street parking transactions processed specifically via your Pay By Phone supplier(s).

   As reported in Q1a

   c. Total On-Street Parking Income (Excluding Permits and PCNs): Provide the total on-street parking income for the specified period, excluding income from parking permits and Penalty Charge Notices (PCNs).

   £370748.20

   d. On-Street Pay by phone Income: Specify the total income from on-street parking transactions processed via your Pay By Phone supplier(s).

   As reported in Q1a

2. **Off-Street Parking** Transactions and Revenue Total Number of Off-Street Parking Transactions:

   a. Please provide the total number of transactions and ticket sales for off-street parking, including both Pay by Phone and Pay & Display (P&D) Machine transactions.

   Pay by Phone
   Transactions – 55489
   Income - £87363.54
   Flowbird
   Transactions – 233872
   Income - £349320.05

   b. Off-Street Pay by phone Transactions: Specify the number of off-street parking transactions processed via your Pay By Phone supplier(s).

   As reported in Q2a

   c. Total Off-Street Parking Income (Including VAT, Excluding Permits and PCNs): Provide the total income for off-street parking, including VAT but excluding income from permits and PCNs.

   £436683.59

   d. Pay by phone Income: Specify the total income from off-street parking transactions processed via your Pay By Phone supplier(s).

   As reported in Q2a

3. Please provide a complete list of all payment methods currently offered for parking transactions across both on-street and off-street parking, including but not limited to cash, card, contactless, and mobile app options.

Coin and card

    a. Please indicate the name of the supplier for each payment method e.g Metric, Flow bird, IPS etc. Response: Pay by phone Parking: Please provide the name of the 'pay by phone' supplier used by the Council today e.g Ringo, Paybyphone, Just park.

Flowbird for pay and display
Paybyphone for app parking

    b. Please confirm the current contract expiry for the Council's 'pay by phone' service, including any extension options that are available / unused

July 2026

4. Pay on Foot / Pay on Exit Car Parks Pay on Foot / Pay on Exit Car Park Overview:

a. Number of Pay on Foot Car Parks: Confirm the number of car parks within your authority that are equipped with barrier access.

1 (Water Street Multi Storey Car Park)

b. Total Number of Spaces: Specify the total number of parking spaces available within these barrier-accessed car parks.

470

c. Pay on Foot / Pay on Exit Car Park Transactions: Total Transactions: Provide the total number of parking transactions and ticket sales within barrier-accessed car parks.

80384

d. Income from Pay on Foot Car Parks: Specify the total parking income generated solely from barrier-accessed car parks.

£163701.26

e. Equipment Manufacturer: Identify the manufacturer(s) of the barrier equipment currently installed and in use at these car parks.

Came Parkare

5. Future plans: Please could you provide a narrative response outlining any significant changes or procurement exercises that are being considered in the 2025/2026 financial year to the Contracts / suppliers mentioned in this request, for example: Pay by phone supplier P&D Machine provision Pay on Foot / Pay on Exit equipment

None Planned

6. Please could the Council confirm whether they have any plans to join the government's National Parking Platform in the future?

An expression of interest has been submitted we are awaiting a response.