

## REQUEST 16968 RESPONSE

Please may I request a copy of the Equality Impact Assessment undertaken for the new check in procedure for Be Well specifically to Leigh Leisure Centre. I would like a copy that is relevant to today's date 07 September as Staff at the centre do not know if one has been undertaken. There are particular difficulties for members with visible and hidden disabilities that are finding it difficult to access the gym upstairs.

A full Equality Impact assessment has not been completed. The access control installations in place mirrors those in place across over 50 Leisure Centre's nationally. The check in tile at Leigh Leisure Centre is positioned at an accessible height with recent adjustments to the screen contrast improving the visibility of the touch screen for those customers who prefer not to use their personal device and be issued with a pin code to enter. We have also arranged for a supply of access tags/lanyards that can be supplied to customers who may be visually impaired, these remove the need to enter the pin code to gain entry and can be loaned to the customer on each visit. We expect them to be available within 2 weeks. We are happy to meet any concerned customer in person to talk through any concerns that they may have.