



REQUEST 16983	RESPONSE
I would be interested in any information held by your organisation regarding staff wellbeing and would like to request the following information:	
 The job title of the person/s with lead responsibility for staff wellbeing. 	 Shelby Fielding, OD Business Manager
 An exhaustive list of the type of services offered to support staff wellbeing, (including employee benefits). 	2. See below Reward & Benefits Offer
3. The names of the supplier/s used for these services.	 Wellbeing Hub & Helpline (EAP) – Health Assured Physiotherapy – PAM Physio Solutions Occupational Health – Innovate Rest – in-house services Vivup – Rewards Platform Tusker – Car lease scheme BHN – Cycle to Work Scheme
4. The month & year staff wellbeing services contract/s end (including extensions).	 4. Wellbeing services - 31st March 2026, with option to extend for 1 year. Vivup – December 25 Tusker – Spring 26 BHN – Jan 26 with option to extend for 2, 3 or 4 years
5. How many persons you employ.	5. Approx 5300 staff (excluding schools)
6. Employee attrition / retention rates.	6. April 2022 to March 2023 Voluntary Turnover: 11.21%.
7. Staff take up (number) by each service offered to support staff wellbeing.	7. Quarter one figures for Corporate Wellbeing Services Corporate April – June 24:

	 Wellbeing Hub & Helpline – 264 calls received Physiotherapy – 133 referrals made Occupational Health – Ill-health retirement appointments – 10 OH Nurse management referrals – 170 Pre-employment questionnaires – 216 Vivup corporate employees sign up from 26/9/23 – 24/9/24: 3,368 (60% of employees). (Car lease scheme & cycle to work accessed through Vivup.
8. How much is budgeted annually for staff wellbeing (including employee benefits).	8. Budget is allocated based on usage by services each year. Initial predicted budget based on minimum usage for 24/25 was approx. £200,000 for the wellbeing services and employee rewards & benefits.

(aring for your wellbeing...



Wellbeing Hub and Helpline

Giving you time to focus on your

wellbeing and connect with

colleagues through bespoke

Health Aware & Mental Health

sessions - including Mental

Wellbeing Sessions

First Aider training.

to relevant services.

Wellbeing Champions

We've recruited a number of

champions across the organisation

to listen, support and signpost you

Free and confidential 24/7 support for you and your family members.



Fast-track Physio Access to fast-track physiotherapy.

Supporting Attendance

Our new sickness management framework that focuses on having early conversations to prevent absence where we can and help people back to work in a supportive way.

Discounted gym membership at our BeWell Leisure Centres across the borough.

Corporate Gym Membership

Enhanced Mental Wellbeing Support

We have a number of specialist programmes to support your mental health, including TRiM (Trauma Risk Management) & Schwartz Rounds.



Medical Support Paid time off to attend non-routine medical appointments and free flu iabs annually.

Making your money go further...



Local Discounts

Helping to support our communities & making money go further by promoting local discounts available.



Free Parking Access to free parking near your regular work base.



Cycle to Work Scheme You can purchase a bike and accessories up to the value of £2,500 via salary sacrifice.



Public Transport Discounts If you travel by train or bus, you can get discounted tickets on your journey to and from work.



Pension We're part of Greater Manchester

Pension Fund offering an attractive and flexible pension package.



Savings and Support

Access to financial advisors and support to help you to manage your money.



Car Lease Scheme Employees can purchase a car via salary sacrifice.

Vivup Rewards Platform Online employee benefit platform offering staff rewards and discounts.



Generous leave entitlement Up to 31 Days plus Bank Holidays.



Special Leave

Managers can grant up to 10 paid days in any given year (pro-rata for part-time employees).



Caring for our Carers Support in place if you have caring responsibilities.



Family Life Policies Leave to support your family, including, maternity, paternity, shared parental, adoption and fostering.





Opportunities to Learn & Grow A range of training and learning opportunities to support you in your career at #TeamWigan



Awards & Celebrations

Recognition for the hard work you do through a variety of awards and celebrations.



Team Wigan Days Protected time for you to work alongside communities, support others, learn new skills and achieve your individual aspirations



Supportive Staff & Manager Induction Induction program to guide you through your new role, ensuring you to feel welcomed to Team Wigan, understand our values and the way we work.

Supporting your working life...



Blended approach to work

We work flexibly across My Place (homes), Our Place (office space), Your Place (community).



Flexible working

Some roles are able to operate flexibly, using flexi-time and applications for formal arrangements can be made.



Thinking Digitally

Providing you with the technology you need to do your job and access information from any place.



Our Culture and Behaviours Team Wigan is who we are and how we do things - a shared culture that

embodies being kind, positive, accountable and courageous.

Inspiring you to thrive...



Loyalty Reward

A reward to say thank you for your dedication and an invite to celebrate with The Leader and Chief Executive.



Opportunities to Shape & Innovate Regular engagement sessions and ways to feedback so that your voice is heard and valued, and your ideas are acted upon.



My Time

Dedicated time to understand your needs and aspirations, and provide you with the right support and guidance throughout your career.



Retirement Support

Support for you whilst enabling the council to retain your skills, knowledge and experience to aid in succession planning.