



Request

Any info on the enquiries system relating to Cllr questions not the questions but a list of all the enquiries relating to the subject they have been asked about so how many enquiries have been asked about rubbish and litter ...

*as well as how many enquiries got a proper reply due to the question could be outside of the Council's control.

All enquiry numbers from all the independent and conservative Cllrs in Wigan Council no Labour Cllrs

Clarification:-

Can I get for time period in a 6 month and 12 month timescale please for all the Independent and Tory Cllrs in Wigan Council

Disregard the *second part (*i.e., as well as how many enquiries got a proper reply due to the question could be outside of the Council's control*)

Response

[See attached tables](#)

| Enquiries received by type code and political party from 01/01/2024 to 31/12/2024 | | | | |
|---|--------------|-------------|---------------------|-------------|
| Enquiry Type | Conservative | Independent | Independent Network | Grand Total |
| Abandoned bins | | | 4 | 4 |
| Abandoned vehicles | | 10 | 7 | 17 |
| Adaptations/AWARM | | 7 | 3 | 10 |
| Alleygates (Maintenance only) | | 1 | 2 | 3 |
| Allotments | | | 2 | 2 |
| Armed forces | | | 1 | 1 |
| Asset Management and Planned Works | 1 | 2 | 1 | 4 |
| Assisted Bin Collection | | 2 | 3 | 5 |
| Asylum & Refugee | | 7 | 2 | 9 |
| Be Well complaints | 1 | 9 | 9 | 19 |
| Bereavement services (issues in cemeteries) | | | 1 | 1 |
| Bin Collection Day | | | 2 | 2 |
| Broken glass or spillage | 2 | 2 | 11 | 15 |
| Building Control | | 13 | 8 | 21 |
| Bulky Waste, Waste Collection Issue | 1 | 4 | 21 | 26 |
| Business engagement and support | | 3 | | 3 |
| CCTV enquiry | | 4 | 1 | 5 |
| CLM land issues | 1 | 7 | 2 | 10 |
| community_asset_transfers | | 1 | | 1 |
| Contaminated Bin | | 2 | 11 | 13 |
| Corporate Complaints | | 2 | 1 | 3 |
| Council buildings (condition/sale) | | 3 | 2 | 5 |
| Council Buildings repairs and maintenance & Health and safety issues | | 5 | 7 | 12 |
| Council Tax Enquiry | 2 | 3 | 7 | 12 |
| Culture, Arts and Heritage | 1 | 3 | | 4 |
| Damaged / Diseased Tree | | 3 | 2 | 5 |
| Damaged headstone or plaque | | 1 | | 1 |
| Dangerous Trees, Dog fouling (Stencils and clean up), General Maintenance work | 2 | 30 | 77 | 109 |
| Deeds and Title Plans | | 2 | | 2 |
| Dog Fouling (Enforcement) | | 2 | 2 | 4 |
| Early years | | 1 | 1 | 2 |
| Elections, voting etc | | 1 | | 1 |
| Enforcement issues | 1 | 27 | 37 | 65 |
| Enforcement issues / unauthorised signs | 1 | 11 | 6 | 18 |
| enquiries to buy freehold of residential properties | | 2 | | 2 |
| Environmental Health Enquiry (Business noise, Construction noise, Dust, Odour) | | 5 | 3 | 8 |
| Environmental Protection- Noise nuisance - Cockerel | | 1 | | 1 |
| Estate Caretakers | | 56 | 132 | 188 |
| Fallen trees | 1 | 1 | 8 | 10 |
| Financial Assessments, Provider Management and Market Development (PMMD) | | 2 | | 2 |
| Flags - Rocking /damaged / uneven | | 1 | 15 | 16 |
| Flood risk management enquiry | | 9 | 12 | 21 |
| Fly tipping | 3 | 85 | 117 | 205 |
| Football Pitches & playing fields (excluding education assets) | | 7 | 5 | 12 |
| General ASB issues | | 24 | 17 | 41 |
| Graffiti | | 1 | 9 | 10 |
| Grass | | | 1 | 1 |
| Grass cutting / weeds | 6 | 17 | 34 | 57 |
| Grit bin - refill grit bin | | 2 | 7 | 9 |
| Grit bins - new / move grit bin | | 1 | 8 | 9 |
| Gritter Request | | 1 | 4 | 5 |
| Highway depressions (dip in the road) | | | 4 | 4 |
| Highway general deterioration | | 8 | 29 | 37 |
| Highway Maintenance Enquiry | 7 | 14 | 46 | 67 |
| Highway Obstructions | | 6 | 8 | 14 |
| Highways - Drains and gullies on roads | 2 | 10 | 44 | 56 |
| Highways Grass verges/weeds | 1 | 5 | 16 | 22 |
| Homeless Prevention Team (Private) | | 2 | | 2 |
| Housing - ASB Prevention | | 8 | 4 | 12 |
| Housing - Day to Day Repairs, Including Servicing | 1 | 65 | 85 | 151 |
| Housing - Homefinder Team | | 60 | 37 | 97 |
| Housing - Housing Options | 1 | 55 | 23 | 79 |
| Housing - Housing Register | | 4 | 2 | 6 |
| Housing - Tenancy management | 2 | 60 | 77 | 139 |
| Housing - Void Repairs | | 3 | 4 | 7 |

| | | | | |
|--|---|----|-----|-----|
| Housing development enquiry | | | 1 | 1 |
| HR Team | | 3 | | 3 |
| Issues with planning applications | 6 | 48 | 8 | 62 |
| Japanese Knotweed | 1 | 4 | 1 | 6 |
| Kerbs - Rocking /damaged / uneven | | 3 | 8 | 11 |
| Land ownership/terriers | | 14 | 8 | 22 |
| Leaves on path | | 4 | 5 | 9 |
| Licensing Enquiry | | 7 | 6 | 13 |
| Litter | | 20 | 36 | 56 |
| Live Well Team | | | 1 | 1 |
| Lost / Stray Dogs | | | 2 | 2 |
| Manholes - Missing / damaged | | 2 | 7 | 9 |
| Manholes - Rocking / uneven noisy | 1 | 1 | 5 | 7 |
| Memorial requests in cemeteries | | | 1 | 1 |
| Missed bins | | 4 | 8 | 12 |
| Neighbourhood Managers | | 11 | 16 | 27 |
| New Bin Request | | 4 | 5 | 9 |
| New Build and Regeneration | 1 | 3 | 1 | 5 |
| New roads,HS2 cycleways, Bus station, Regeneration | 7 | 1 | 3 | 11 |
| Noise nuisance - Alarms | | | 2 | 2 |
| Noise nuisance - Barking dog | | 2 | 1 | 3 |
| Noise nuisance - Noisy Neighbours | 1 | 9 | 1 | 11 |
| Noise nuisance- business (not including licensed premises, bars, clubs ect) | | 1 | | 1 |
| Off road vehicle nuisance | 1 | 2 | 2 | 5 |
| Overgrown vegetation | 4 | 35 | 30 | 69 |
| Overgrown vegetation (Enforcement) | 3 | 11 | 15 | 29 |
| Overgrown vegetation in cemeteries | | | 2 | 2 |
| Parking issues | 3 | 21 | 25 | 49 |
| Pitches | | | 2 | 2 |
| Planning land | 3 | 8 | 7 | 18 |
| Planning Policy | | 3 | 2 | 5 |
| Play areas | | 1 | 1 | 2 |
| Play equipment | | | 2 | 2 |
| Policy and Reform / Private Sector Housing / Multiple Occupancy | | 1 | 2 | 3 |
| Potholes | | 36 | 132 | 168 |
| PR Team | | | 5 | 5 |
| Private pest issues | | 9 | 12 | 21 |
| Private Sector Housing | 1 | 28 | 10 | 39 |
| Property owned land issues | | 3 | | 3 |
| Public footpaths (PROW) | 1 | 2 | 2 | 5 |
| Public health | | | 1 | 1 |
| Public right of way enquiry | 1 | | 1 | 2 |
| Public toilets | | | 1 | 1 |
| Pupil inclusion | | | 1 | 1 |
| Queries relating to Council's charging policy for bins | | 1 | | 1 |
| Queries relating to whether bins have been damaged during the collection process | | 2 | 1 | 3 |
| Recycling bins on car parks | | | 2 | 2 |
| Recycling centres | | | 2 | 2 |
| Rent arrears issues | | 1 | | 1 |
| Request for new alleygates, including keys | | 1 | | 1 |
| Request for new street litter bin | | 11 | 18 | 29 |
| Resident not bringing in bin | | | 1 | 1 |
| Right to Buy (General Enquiries) | | 1 | 1 | 2 |
| Road safety for schools | | | 2 | 2 |
| Road Sweeper | | 2 | 17 | 19 |
| Rubbish in gardens | | 4 | 3 | 7 |
| Safeguarding and support / Early Intervention and Prevention | 1 | 15 | 10 | 26 |
| School improvement | | 1 | | 1 |
| School Organisation / School Admissions | | | 2 | 2 |
| School transport and bus passes | | 3 | | 3 |
| Special Educational Needs/Disabilities | | 3 | 1 | 4 |
| Street lighting / bollards (Existing) / christmas trees | | 2 | 5 | 7 |
| Street lighting enquiry | 2 | 7 | 30 | 39 |
| Street Litter bin needs emptying | 2 | 4 | 61 | 67 |
| Street works enquiry | 2 | 3 | 8 | 13 |
| Targeted Youth Support Services | | 2 | 1 | 3 |
| Town Centre enquiries & town centre events | | 1 | 1 | 2 |

| | | | | |
|--|-----------|-------------|-------------|-------------|
| Town centre regeneration enquiries | | 8 | 3 | 11 |
| Trading Standards Enquiry | | 1 | 2 | 3 |
| Traffic - Guardrails and Crash Barriers | | | 2 | 2 |
| Traffic - Road Markings | 1 | 9 | 19 | 29 |
| Traffic - Speeding Vehicles | | 8 | 5 | 13 |
| Traffic - Street Furniture - Request for new bollard, Nameplates and Signs | 4 | 15 | 39 | 58 |
| Traffic management enquiry | 4 | 20 | 29 | 53 |
| Uncut grass | | | 1 | 1 |
| Vandalism | | 2 | 1 | 3 |
| Vehicle Crossing request | | | 3 | 3 |
| Waste Enforcement | 3 | 7 | 22 | 32 |
| Welfare | | 9 | 14 | 23 |
| Wigan Borough Markets / Application for Stalls / Application for Car Boot | | 1 | 1 | 2 |
| No Type code available | 1 | 21 | 16 | 38 |
| Grand Total | 91 | 1149 | 1688 | 2928 |

| 01/01/2024 to 31/12/2024 | |
|--------------------------------|---------------------|
| Party and Member | Number of enquiries |
| Conservative | 91 |
| Councillor Raymond Whittingham | 91 |
| Independent | 1149 |
| Councillor Maureen O'Bern | 765 |
| Councillor Myler Scarlett | 75 |
| Councillor Robert Brierley | 78 |
| Councillor Steve Jones | 176 |
| Councillor Sylvia Wilkinson | 5 |
| Councillor Tony Whyte | 50 |
| Independent Network | 1688 |
| Councillor James Fish | 337 |
| Councillor James Watson | 463 |
| Councillor Jamie Hodgkinson | 207 |
| Councillor Stuart Gerrard | 681 |
| Grand Total | 2928 |

| 01/01/2024 to 30/06/2024 | |
|--------------------------------|---------------------|
| Party and Member | Number of enquiries |
| Conservative | 54 |
| Councillor Raymond Whittingham | 54 |
| Independent | 609 |
| Councillor Maureen O'Bern | 420 |
| Councillor Myler Scarlett | 52 |
| Councillor Robert Brierley | 41 |
| Councillor Steve Jones | 81 |
| Councillor Sylvia Wilkinson | 1 |
| Councillor Tony Whyte | 16 |
| Independent Network | 1099 |
| Councillor James Fish | 250 |
| Councillor James Watson | 300 |
| Councillor Jamie Hodgkinson | 126 |
| Councillor Stuart Gerrard | 423 |
| Grand Total | 1762 |

| 01/07/2024 to 31/12/2024 | |
|--------------------------------|---------------------|
| Party and Member | Number of enquiries |
| Conservative | 37 |
| Councillor Raymond Whittingham | 37 |
| Independent | 540 |
| Councillor Maureen O'Bern | 345 |
| Councillor Myler Scarlett | 25 |
| Councillor Robert Brierley | 37 |
| Councillor Steve Jones | 95 |
| Councillor Sylvia Wilkinson | 4 |
| Councillor Tony Whyte | 34 |
| Independent Network | 589 |
| Councillor James Fish | 87 |
| Councillor James Watson | 163 |
| Councillor Jamie Hodgkinson | 81 |
| Councillor Stuart Gerrard | 258 |
| Grand Total | 1166 |