



## REQUEST 17438

1. What case management system do you use for children's services?
2. Please provide the name(s), email(s), and telephone number(s) of the individual(s) responsible for the FIS / SEND Local Offer websites within your organisation?
3. Are your Local Offer pages/FIS site developed in-house or externally?
4. If externally, which providers currently provide your Family Information Services directories and/or SEND Local Offer site?
5. If external, please confirm the value of the FIS contract and/or Local Offer site detailing implementation cost and ongoing if possible and when it is due for renewal?
6. If internally, are there any plans for this to be developed by an external supplier?
7. Please provide the name(s), email(s), and telephone number(s) of the individual(s) responsible for Short Breaks provision

## RESPONSE

Liquid Logic – Children's social care,  
Early help and SEND  
Capita one - education

We do not provide contact information on FOI requests for individuals other than Assistant Director and above.  
The Assistant Director with responsibility for Education is Cath Pealing – 01942 489453 – [c.pealing@wigan.gov.uk](mailto:c.pealing@wigan.gov.uk)

SEND Local Offer: In house

Not applicable

Not applicable

SEND Local Offer:  
No

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The Practice Director for Childrens Social Care is Sandie Hayes – 01942 486000 – [sandie.hayes@wigan.gov.uk](mailto:sandie.hayes@wigan.gov.uk)

The Director for Early Help, Prevention & Sufficiency is Ann Clarkson – 01942 486000 – [ann.clarkson@wigan.gov.uk](mailto:ann.clarkson@wigan.gov.uk)

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| 8. Do you provide grants or direct payments for Short Breaks provision? If not, are there any plans to provide grants or direct payments in the future? | Direct payments to families<br><br>Short breaks grant funding to providers to create new community based local short break sufficiency.   |
| 9. What was the annual spend on Short Breaks provision for the last financial year?   | Annual spend on all Childrens short break services (to include Direct Payments, respite and short break facilities) amounted to £4.489m for the financial year 2023/2024.   |
| 10. Do parents/carers book Short Breaks provision via the council?  | Local community short break activities are bookable by parents directly with the provision. In relation to Direct Payments and Commissioned short breaks including internal sufficiency these are accessed via referrals through the Children with Disabilities Panel. Once a young person has been referred to the service, the service will then liaise directly with the lead professional and the family. |
| 11. If not, do you use an external organisation to provide this service?  | Not applicable  |
| 12. Do you use digital solutions to assist with the application, awarding and management of Short Breaks?   | No  |
| 13. If so, who is the provider and when is the contract due to expire?  | N/A   |
| 14. Are you considering using digital solutions to manage and oversee your Short Breaks?  | Not currently.  |

15. Who oversees the management of personal budgets and direct payments for children/families and what are their contact details? – i.e. name(s), email (s)
- We do not provide contact information on FOI requests for individuals other than Assistant Director and above.
- Please see contact details as above.
16. Does the LA use 3<sup>rd</sup> party services and/or digital solutions to assist with the delivery and budget management of CYPs personal budgets, direct payments, e.g. pre-paid cards, eWallet solutions, direct payment support services, digital software?
- Personal Education Budgets:  
No
- Direct Payments – Children’s social care:  
No
17. If yes, what solution is used, who is the provider and when is the contract due to expire?
- N/A
18. If no, is this something that you are considering and who in the LA is the person to contact about this and what are their contact details - i.e. name(s), email (s)
- No
19. Who is the Director of Children's Services at the council and please provide their title, name and email address?
- Colette Dutton  
Director of Children's Services  
[colette.dutton@wigan.gov.uk](mailto:colette.dutton@wigan.gov.uk)
20. Who is the Assistant Director of Children's Services at the council and please provide their title, name and email address?
- Ann Clarkson  
Director Prevention Early Help and Sufficiency  
Children and Families  
[ann.clarkson@wigan.gov.uk](mailto:ann.clarkson@wigan.gov.uk)  
07733014287
- Sandie Hayes  
Practice Director Children's Social Care  
Children and Families  
[sandie.hayes@wigan.gov.uk](mailto:sandie.hayes@wigan.gov.uk)  
07823969676
- Cath Pealing  
Assistant Director - Education  
Children and Families  
[c.pealing@wigan.gov.uk](mailto:c.pealing@wigan.gov.uk)  
01942 89453