



REQUEST 17475

For each of the past three financial years (2021/22; 2022/23, and 2023/24) could you please provide:

1. The total amount of Council Tax debt that was passed to enforcement agencies for collection; and
2. The percentage of this which was recovered for the authority by those enforcement agencies."

RESPONSE

Please see below table which shows the total amount of Council Tax debt referred to external enforcement agents for the period requested, including the percentage collection:

Year	Debt Referred	Collected %
2021	£2,703,007.11	4.67
2022	£8,935,246.19	8.08
2023	£8,327,468.42	11.99

These Liability Orders may also relate to other years, prior to years quoted, as a customer may have multiple years outstanding, and we would seek to apply a consistent recovery method.

The values quoted may also contain duplicate Liability Orders, i.e. where a Liability Order is issued to an Enforcement Agent but returned for reasons such as a debtor absconding, the same Liability Order may be re-referred to an Enforcement Agent (if necessary) at a later date (if traced and there was no engagement from the debtor) and therefore the value of the Liability Order would appear twice in the figures and increase the overall total value.