



I am writing to request information under the Freedom of Information Act regarding appointeeship services provided by your local authority. Specifically, I would appreciate it if you could provide answers to the following questions:

1. How many people within your Local Authority require appointeeship services? This includes individuals who need financial care due to age or disability. (Appointeeship is a service where an individual or organization is appointed to manage the financial matters of someone who cannot do so themselves due to age, illness, or disability.) [448 clients](#)
2. Who within your Local Authority is responsible for commissioning or involved in the provision of appointeeship or financial care for vulnerable individuals or the elderly? [Mike Wharton](#)
3. Could you please provide the contact email address for the person or team responsible for these services? Dutyappointeeship5@wigan.gov.uk
4. Does your council currently use a system specifically for managing appointeeship services? If so, could you please share the name of the system (e.g., Plianz, CasparGov)? [Plianz, CasparGov](#)
5. What is the annual budget allocated to appointeeship services within your Local Authority? [£462,000.00](#)
6. How does your Local Authority ensure compliance and safeguarding in the provision of appointeeship services? [The Appointeeship service has internal auditors to support the Appointees, also internal audit who also ensure the team follow protocols.](#)
7. Does your Local Authority use external providers for appointeeship services, or are these services managed in-house? [Some external providers, do manage the Appointeeships for the customers who they support](#)
8. Is there appetite to engage external Appointee Service Providers? [Not at the moment](#)
9. Whether this is on a paid or on a referral basis? [N/A](#)

I would be grateful for any further information or relevant documents you can provide related to appointeeship services in your Local Authority