



REQUEST 17591

1. Do you have a Car Parking Permitting System – Y/N

a. If Yes:

- i. Who is the provider
- ii. When were they appointed
- iii. When does the agreement come up for renewal
- iv. How many Permits do you issue
 - Each Year
 - Across the life of the Agreement
- v. Is this provided as a Software as a Service (SaaS) Y/N
 - If No, how is the Service procured e.g., Annual Licence, Fee per Permit and/or other

b. If No:-

- i. How do you manage your car parking permits?

2. Do you have a Car Parking Enforcement System – Y/N

a. If Yes:

- i. Who is the provider
- ii. When were they appointed
- iii. When does the agreement come up for renewal
- iv. How many PCNs do you issue
 - Each Year
 - Across the life of the Agreement
- v. Is this provided as a Software as a Service (SaaS) Y/N
 - If No, how is the Service procured e.g., Annual Licence, Fee per Permit and/or other

b. If no:-

- i. how do you manage car park enforcement?

RESPONSE

1.

a. Yes

- i. Trellint
- ii. 2019
- iii. On an SLA, so no renewal date
- iv. 2019 – 104
2020 – 6369
2021 – 7660
2022 – 7498
2023 – 7514
2024 – 7629
2025 to date – 1027
Total = 37801
- v. Annual Licence

2

a. Yes

- i. Trellint
- ii. 2007
- iii. On an SLA, so no renewal date
- iv. 2023 – 13542
2024 – 17548
2025 to date – 4828

Previous years not provided due to redacted data.
- v. Annual Licence

3. Do you have a Car Parking Mobile App – Y/N

a. If Yes:

- i. Who is the provider
- ii. When were they appointed
- iii. When does the agreement come up for renewal
- iv. How many Parking Transactions do you process each year through the Parking App
- v. How much revenue did you generate through the Parking App. During the last financial year (2023/2024).

b. If no:

- i. Are you intending to engage with a mobile app in the near future. Y/N
- ii. Are you planning to be part of the National Parking Platform Y/N

3.

a. Yes

- i. Paybyphone
- ii. 2016
- iii. July 2025
- iv. 2016 – 14444
2017 – 24300
2018 – 33758
2019 – 47729
2020 – 48428
2021 – 88851
2022 – 118653
2023 – 130803
2024 – 134957
2025 to date – 18286
- v. £205226.10