



Request

Please provide the following information for the listed years: 2010/11, 2011/12, 2012/13, 2013/14, 2014/15, 2015/16, 2016/17, 2017/18, 2018/19, 2019/20, 2020/21, 2021/22, 2022/23, 2023/24, 2024/25

1. Number of public toilets open for use
2. Number of toilets operated or owned by the council
3. Annual cleaning costs for public toilets
4. Annual budget for street cleaning

Please provide the following information for 2024/25:

5. Average length of time that public toilets are open (in hours)
6. Shortest length of time that any public toilet is open (in hours)
7. What are the main reasons given for closing public toilets?

Response

[Please see attached table](#)

	Q1	Q2	Q3	Q4	Q5	Q6	Q7
	Number of public toilets open for use	Number of toilets operated or owned by the council	Annual cleaning costs for public toilets	Annual budget for street cleaning	Average length of time that public toilets are open (in hours)	Shortest length of time that any public toilet is open (in hours)	What are the main reasons given for closing public toilets?
2010/11	7	7	<p>We do not hold the information that you have requested in an easily retrievable format. Section 12 of the Freedom of Information Act 2000 (FoIA) relieves a public authority from the obligation to comply with a request for information where the estimated time required to locate, review and extract the information exceeds a certain threshold set out in Regulations.</p> <p>The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (SI 2004/3244) set out the rules in relation to the cost limit (otherwise called the "appropriate limit"). These Regulations are published by the Office of Public Sector Information (OPSI) and are viewable on their web site from this link: http://www.opsi.gov.uk/si/si2004/uksi_20043244_en.pdf</p> <p>The Regulations set out the cost limit for Government departments and for other public authorities. For local government, Regulation 3 states that the cost limit is £450 and Regulation 4(4) states that the prescribed hourly rate is £25. Regulation 4(4) further provides that where the local authority estimates the time taken to gather the information would exceed this limit (which based on the prescribed hourly rate, equates to 18 officer hours), it may refuse the request under section 12 of FoIA.</p> <p>I am satisfied the cost limit applies to your request and will explain why this is the case</p> <p>Although we do hold the financial data – it is not broken down into specific areas such as 'public toilets'. To gather this information would entail a manual trawl of records (over 800 financial transactions) To gather this data we would need to analyse over 800 transactions for each financial year. This process would take up to 5 hours for each financial period, totalling to approx. 75 hours.</p>	No data available - current financial system introduced in 2011			
2011/12	7	7		3,276,665			
2012/13	7	7		3,138,571			
2013/14	7	7		3,205,040			
2014/15	7	7		2,804,894			
2015/16	7	7		2,953,548			
2016/17	7	7		2,901,486			
2017/18	7	7		3,236,572			
2018/19	7	7		2,955,477			
2019/20	7	7		2,808,218			
2020/21	7	7		2,788,574			
2021/22	7	7		2,516,326			
2022/23	7	7		2,581,255			
2023/24	7	7		2,712,484			
2024/25	7	7	2,723,547	7 hours	7 hours	Repairs required due to vandalism	