Reforming Public Services



What is an asset based approach and having an asset based conversation

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Learning outcomes

- Opportunity to reflect on the differences between the asset based approach and the deficit based approach, when interacting with colleagues, residents, service users and patients.
- Develop the key skills required to have a different conversation use the asset based approach.
- Practice the use of asset based questions and listening skills to have a different conversation





Reforming Public Services





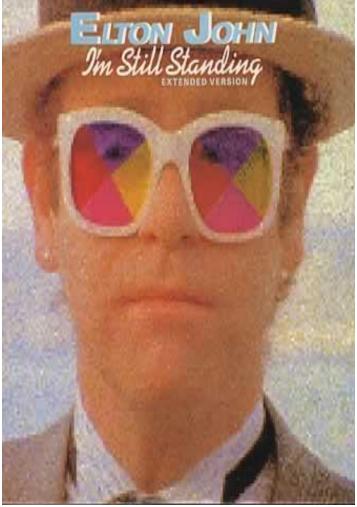


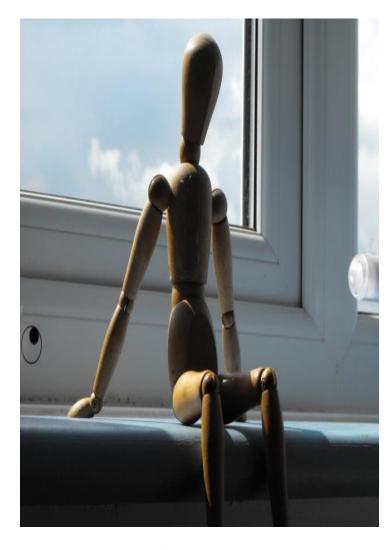






Let's get to know each other better









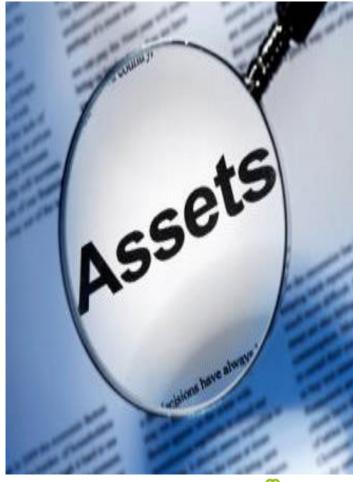




An asset based approach

V

Assets



deficits











The blank mind

Taking the 'native's point of view'

Ethnocentrism

Challenging assumptions











The blank mind

Challenging our assumptions











Practice rounds

Round 1

Asset Based questions











Practice rounds

Round 2

Find Community solutions











Summary and conclusions

Thank you for your contributions!

Take it away and use it in your organisation



Feedback



