

Terms and Conditions: Charges for bins

1. Charges

1.1 From 30th April 2024 charges apply when ordering the following bins:

- Replacement Black Bin – Large bin £50 small bin £48
- Replacement Blue Bin - Large bin £50 small bin £48
- Replacement Brown Bin - Large bin £50 small bin £48
- Replacement Green Bin - Large bin £50 small bin £48
- Kitchen caddy - £6 and £10 for a green kerbside caddy
- New Property - full set of wheelie bins - £160.00

1.2 The charge covers the cost of the administration and delivery.

2. Payment

2.1 Payment can be made by credit or debit card only.

3. Delivery

3.1 The customer does not have to be present at the time of delivery.

3.2 A signature is not required for the bin to be delivered.

3.3 A calling card will be left at the property to confirm delivery has been made.

3.4 The customer is responsible for ensuring adequate access to the property for delivery of the bin.

For example, any gates should be left unlocked, and dogs should be kept inside the property.

3.5 We will aim to deliver the bin within 4 weeks of the order being placed.

4 Failure to deliver

4.1 We will aim to deliver your bin within 4 weeks of the order, except in circumstances outside of our control, for example access issues such as locked gates or adverse weather.

4.2 Where a bin has not been delivered for reasons such as those listed at 4.1, delivery will be attempted again as soon as possible.

4.3 If delivery of the bin has not been possible due to access issues, the customer must confirm access arrangement before a further delivery is arranged.

4.4 If the bin cannot be delivered for any reason, a calling card will be left at the property to notify the customer.

5. Ownership

5.1 The bin remains the property of Wigan Council.

5.2 The bin should remain at the property for which it has been purchased.

6. General

6.1 Please be advised that re-conditioned bins may be used to fulfil your order.

6.2 The council retains the right to change the terms and conditions at any time, without prior notice and accepts no liability for any loss relating to such action